EXHIBITOR GENERAL INFORMATION

Facility
The exhibition will be located in The Brookstreet Hotel

Exhibit
Each exhibit is one 8’x8’ space (except tabletops), including the following:

- One skirted standard table (6ft)
- Two chairs
- one-2 plug electrical outlet (1500 watt)

Note: These items must be requested on the exhibitor agreement form.

NOTES:
- Pipe and drape is NOT included with the exhibit space.

Internet
The CANM is pleased to offer one complimentary wireless Internet connection. If you wish to order this complimentary Internet connection, please indicate on the application form and return to the CANM Office.

Registration
Registration for corporate representatives can be done by visiting our website, www.canm-acmn.ca. The CANM office will send you an online registration link. If you require this link again, please contact us at: canm@canm-acmn.ca.

Upon receipt of payment, a promo code will be issued to each exhibitor/sponsor to be used towards their complimentary registrations through the CANM online registration system.

Registrants may attend the symposiums, breaks, and meals listed in the CANM Program. All individuals must complete the online registration form. Badges are non-transferrable and must be worn at all times.

Exhibit hours
Please note that these times may change.

**Exhibitor Setup:**
Thursday, October 19th 0800-1500
Friday, October 20th

**Exhibiting Hours:**
Thursday, October 19th 1800-1930 **Welcome Reception @ 1800**
Friday, October 20th 0700-1700
Saturday, October 21st 0700-1530

**Dismantling:**
Saturday, October 1st 1530-on
Each exhibitor will be responsible for ensuring that all materials are removed from the exhibit area and clean-up completed by late Saturday, October 21st

Note: It will be at your own discretion when to be present at your exhibit.
EXHIBITOR RULES AND GUIDELINES

1. **Application:** Application for space shall be made in writing on the exhibitor agreement form.

2. **Assignment:** Exhibit space is assigned on a first-come, first-served basis with priority to sponsors of the CANM who are entitled to a specified number of spaces with their paid sponsorship. CANM will attempt to honor all requests for exhibit space. CANM reserves the right to change location assignments at any time, as necessary. An information kit and floor plan will be provided on-site, on a table at your exhibit location. Exhibitors only, are allocated one complimentary registration with their paid exhibit space.

3. **Cancellation:** CANM must be notified in writing in the event of cancellation on or before **September 2nd, 2023.** Refund of fees will be made only in the event that CANM is able to re-sell the space. An administration fee of $250 + taxes will apply to all refunds.

4. **Care of Exhibits:** Exhibitors are responsible for any damage to the hotel, including floor, ceiling, walls, carpeting, etc. Exhibitors are advised that the hotel does not permit any article to be fastened on walls or electrical fixtures. The use of thumbtacks, scotch or masking tape, nails, screws, bolts or any tool or material, which could mark the floor or walls, is prohibited. Any property damaged by an exhibitor must be restored or replaced to its original condition by the exhibitor or at the exhibitor's expense.

5. **Security:** CANM and Brookstreet Hotel cannot guarantee against loss or damage of any kind. Exhibitors are responsible for the exhibit materials. Please ensure that all small display and personal items are secure before leaving the display.

   *Please do not leave laptops or any items of value unattended at any time*

6. **Responsibility:** The exhibitor hereby assumes the entire responsibility and hereby agrees to protect, defend, indemnify and save the conference organizers, CANM, Brookstreet Hotel its owners, its operators and each of their respective parent companies, subsidiaries, affiliates, employees, officers, directors, and agents harmless against all claims, losses or damages to persons or property, governmental charges or fines and attorney’s fees arising out of or caused by its products, materials, installation, removal, maintenance, occupancy or use of the exhibition premises or a part thereof.

7. **Fire Safety:** Hotel Omni Mont-Royal is fully equipped with fire safety system. Because of this sensitive fire alarm system, the use of any type of fireworks and smoke machines are prohibited. Candles not covered by glass will also not be tolerated. Displays and/or exhibits will not be set up on any covering that are not fireproof. All displays and/or exhibits must be maintained in a safe manner so as not to create any danger to any other exhibitor or participants at the display and/or exhibit and must be in accordance with the Ontario Fire Code and Brookstreet Hotel Fire Safety Act. No meeting room set up or exhibit layout is to obstruct any fire exits or designated aisle space. All set ups and layouts must allow a clearance of an eight-foot semicircular radius in front of each access and exit door.

8. **Emergency:** Brookstreet Hotel and CANM shall not be held liable if the exhibition is cancelled, postponed or relocated on account of fire, strikes, government regulations, casualties, Acts of God, or other causes beyond the control of CANM and Brookstreet Hotel.
9. **Insurance**: It is the responsibility of all exhibitors to ensure that their insurance coverage is in good standing. The exhibitor shall obtain and keep in force during the term of the installation and use of the exhibit premises, policies of Commercial General Liability Insurance and Contractual Liability Insurance, insuring and specifically referring to the Contractual liability set forth in this Exhibit Agreement, in an amount not less than $2,000,000 Combined Single Limit for bodily injury, property damage, personal injury, advertising injury, contingent employer’s liability and contractual liability. This policy shall be in effect during all hours of the conference, move-in and move-out.

If you use a contractor and/or a sub-contractor, you will ensure that your contractors and/or sub-contractors comply with the insurance provisions contained herein.

To obtain a certificate, you must contact your insurance provider. Simply provide your insurance company with the sample certificate and request that they provide a certificate based on the sample. Please note that the CANM and Brookstreet Hotel must be named as additional insured for the duration of the event.

There is no charge to produce the certificate and your insurance company should be able to provide you with a copy of the certificate within a week of your request.

**EXHIBIT MATERIAL HANDLING – Brookstreet Hotel**

**RULES AND GUIDELINES:**

**IMPORTANT - Shipping and handling of material policies**

**SHIPPING, RECEIVING & STORAGE OF MATERIALS**

Brookstreet Hotel does not have storage space for crates, pallets or large shipments. Any materials sent to the Hotel may arrive no earlier than **two days** prior to Group’s arrival date. Package handling fees are determined by weight. The mandatory handling and storage fee is retained by the Hotel and is not a tip, gratuity, or service charge for employees providing the handling services. Hotel will not be responsible for any loss or damage to materials set to Hotel prior to the Event’s start date. All billing for such services will be directed to the Group’s Master Account.

Any small items are to be delivered to the Loading Dock, located behind the Hotel, and must be between **7:00AM - 3:00PM Monday - Friday**, (If needed outside of those hours, appointment can be made) a maximum of 48 hours prior to your event. If shipments are expected to arrive before or after these hours, we require advanced notice and additional labour fees could apply. Please advise your Event Manager of expected date and time of arrival. No cash on delivery shipments will be accepted. All materials must be clearly marked with the following information to ensure proper handling:

Events with significant drayage will be billed labour charges to the Group’s Master Account for the transfer of items from the loading dock to the function rooms. This charge is $50.00 per hour based on a minimum of four hours.

All items brought into the hotel are to be removed within 24 hours of the end of the event. Please note that Brookstreet Hotel is not responsible for any items left behind on the premises, loss or damages. If you are leaving boxes to be shipped, please ensure that the paper work is properly prepared, courier pick-up is arranged, and advise the Banquet Manager on duty to ensure the security of your items.
Brookstreet Hotel will make every effort to return Guest Shipments but will require that all packages are ready for shipping with complete shipping address information attached. Please ensure that all documents, including international documentation, are completed fully. In addition, shipping account numbers or credit card numbers must be provided along with full contact information in the event of any shipping issues. Hotel Omni Mont-Royal will not be held responsible for any loss or damage for items being shipped.

<table>
<thead>
<tr>
<th>Loading Dock Dimensions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Door 1: Height 15’ - Width 8’ - Length 20’</td>
</tr>
<tr>
<td>Door 2: Height 15’ - Width 8’ - Length 20’</td>
</tr>
<tr>
<td>Door 3: Height 15’ - Width 10’ - Length 28’ <em>Please call at least 24 hours in advance for door 3</em></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Service Elevator Dimensions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Access to Foyer #1 &amp; Pierre de Coubertin (2nd floor):</td>
</tr>
<tr>
<td>Elevator Door:</td>
</tr>
<tr>
<td>7’ x 5’ x 8’ but please note that the width of the door is 4’</td>
</tr>
</tbody>
</table>

**DELIVERY INSTRUCTIONS**

All boxes must be clearly identified with the name and dates of the event as well as the room assigned, the name of the person responsible and the booth number if applicable.

IMPORTANT: Please note that Hotel Brookstreet Hotel is not responsible for the loss or damage to the contents of boxes or palettes, which may occur during the delivery, storage or dismantlement.

**EXHIBIT TRANSPORTATION/ SHIPPING & CUSTOMS BROKERAGE SERVICES**

Consult Expo Event Services Inc. has been appointed as our Customs Broker for our event. For more information, please contact Diane Labbé Deegan, Director of Sales -Tel: 514-482-8886 Ext: 2 - mail: DianeL@consultexpoinc.com.

**EXHIBIT SHIPPING ADDRESS:**

Boxes accepted at Brookstreet Hotel two (2) days prior to the event. HOTEL ADDRESS:

525 Legget Drive Ottawa, ON, K2K 2W62
2023 CANM Annual Scientific Meeting / Conférence annuelle de l’ACMN 2023
October 19th to 21st / du 19 au 21 octobre 2023 Ottawa, Ontario

SHIPPING LABEL EXAMPLE:

Return Address

NAME OF OUR COMPANY
Clo Brookstreet Hotel
525 Legget Drive,
Ottawa ON K2K 2W2

Conference/Conference: CANM 2023 - ANNUAL SCIENTIFIC MEETING
October 19th to 21st 2023
Box(es) ____ of ____

Brookstreet Hotel Contact: Daphne Lopez, 613-271-3575
CANM Contact: Nicolas Rondeau Lapierre, 514-963-3269

SHOW SERVICES CONTRACTOR/ DRAYAGE AND STORAGE
Ask your CANM representative for more information or options on show services contractor
Hamady Sega Kante : hkante@canm-acmn.ca
Nicolas Rondeau Lapierre : nlapierre@canm-acmn.ca

SHIPPING YOUR MATERIAL FROM OUTSIDE OF CANADA
For International Customs Broker Services please contact: Consult Expo Event Services Inc. Diane Labbé, Director of Sales -Tel: 514-482-8886 Ext: 2 E-mail: DianeL@consultexpoinc.com.